

PUBLIC DISCRIMINATION POLICY

United Church Homes, Inc. (UCH) complies with applicable federal civil rights laws and does not discriminate, exclude or treat people different because of race, color, creed, national origin, religion, gender, sexual orientation, gender identity and/or expression, age, disability, genetic information or ancestry.

UCH provides free language services and aids to people with disabilities to communicate effectively with us, such as:

- Qualified language and sign language interpreters; and
- Written information in other formats (large print, audio, accessible electronic formats and other formats).
- Information written in other languages.

If you need these services, contact the community executive director/administrator or his/her designee. If you believe that UCH has failed to provide these services or discriminated in another way on the basis of race, color, creed, national origin, religion, gender, sexual orientation, gender identity and/or expression, age, disability, genetic information or ancestry, you can file a grievance with:

Executive Director of Compliance and Clinical Services

170 E. Center St.

Marion, OH 43302

Phone: 740-223-2015

Fax: 740-382-4884

Email: compliance@uchinc.org

To report anonymously, use our Hotline at 1.877.631.5721.

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, the director of corporate compliance and organizational ethics, is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights complaint portal, available at:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Ave. SW

Room 509F, HHH Building

Washington, DC 20201

Phone: 1.800.868.1019

TTD: 800.537.7697

Complaint forms are available at hhs.gov/ocr/office/file/index.html

Attention: If you speak English, language assistance services, free of charge, are available to you.

Call 1.800.837.2211 (TTY: 1.800.750.0750)

